

PROVIDING BEST PRACTICES
FOR PUBLIC HEALTH & SAFETY

Gage County Nebraska EMS Assessment

Presented to Gage County Board of Supervisors September 12, 2007

Process

- SafeTech Solutions Engagement
- Meeting With Steering Committee
- Key Informant Interviews
- Agency Self Assessments
- County Consensus Scoring
- Report Development
- Final Report

System Components

- Integration of Health Services
- EMS Research
- Legislation and Regulation
- System Finance
- Human Resources
- Medical Direction
- Education Systems

- Public Education
- Prevention
- Public Access
- Communication Systems
- Clinical Care
- Information Systems
- Evaluation
- Mass Casualty

BIS Tool

- Developed in Colorado
 - Trauma BIS
 - Public Health Model
- Colorado Multi-County Region
- Washington CAH Service Area
- Gage County

Gage County Goals

- 45 Goals
 - 15 Benchmarks
 - 3 Indicators
 - Logical Flow
- 12-18 Months Reassess

Recommendations

- Gage County Board of Supervisors
- Rescue Squads
- Others

County Board Recommendations

- EMS Taxing District
- EMS Council
- Rescue Squad Contracts
- Public Health Contract
- Communication Issues
- Helipad

Taxing District

- Paramedic Placement
 - Existing level of care threat
 - Adams RHC
 - Clinic Hours M-F
 - Cortland Fire & EMS
 - Wymore RHC
 - Clinic Hours M-F
 - Wymore Rescue
 - Future CHS

Taxing District

- Provide critical funding for:
 - 0.25 time countywide medical director
 - Employee, not contractor
 - County insurance, tort protection
 - Modify Dispatch Contract
 - Pre-arrival instructions

Community Healthcare and Emergency Cooperative

















North Central EMS Institute

Community Health Specialist

- Emergency Care
- Public Health
- Primary Care
- Disease Management
- Mental Health
- Nova Scotia Results 5 Year Study
 - 40% decrease in ER visits
 - 28% decrease in clinic vists

Paramedic Timing

- Research taxing district
- Create taxing district
- Hire personnel
- CHS curriculum

EMS Council

- Written plan
- Research drives training monitor QA
 - BCHHC Skills Fair
- Standardized licensure notebooks
- Standardized recruitment & retention
 - Employee & volunteer survey
- Standardized personnel policies
- PIER plan
 - Outcome measures as input
 - Public health input



EMS Council

- Coordinate wellness & prevention
 - BCHHC
 - BCHHC Foundation
 - -PHS
- Communications subcommittee
 - Communications plan
- Rescue squad reassessments
- Strategic planning resources
- Mutual Aid Plan



Rescue Squad Contracts

- Change from service-based to performance-based
- Each squad meet quarterly with GCBOS
- Report standardized results

Standardized Reports

- Electronic e-NARSIS reporting
- Contents
 - Responses
 - Transports
 - Response times
 - Calls by type (medical, cardiac, trauma, stroke)
 - Number of personnel
 - Subsidy Uses
 - Training



Call & Crew Information

| Gage County Rescue Squad | | | | | | |
|--------------------------|------|------|------|------|------|------|
| | 2006 | 2007 | 1Q07 | 2Q07 | 3Q07 | 4Q07 |
| Responses | 48 | 31 | 14 | 17 | 0 | 0 |
| Medical Calls | 25 | 13 | 7 | 6 | | |
| Cardiac Calls | 15 | 9 | 3 | 6 | | |
| Trauma Calls | 5 | 7 | 4 | 3 | | |
| Stroke Calls | 3 | 2 | 0 | 2 | | |
| | | | | | | |
| Active Crew Members | 15 | 14 | 17 | | | |

Transport & Time

| | | 2007 | 1Q07 | 2Q07 | 3Q07 | 4Q07 |
|---------------|----|------|------|------|------|------|
| Transports | 40 | 21 | 9 | 12 | 0 | 0 |
| Medical Calls | 19 | 8 | 5 | 3 | | |
| Cardiac Calls | 15 | 8 | 4 | 4 | | |
| Trauma Calls | 3 | 4 | 1 | 3 | | |
| Stroke Calls | 3 | 2 | 0 | 2 | | |
| Response Time | | | | | | |
| Crew | 3 | 2 | 3 | | | |
| To Scene | 7 | 8 | 5 | | | |

SafeTechSolutions For I

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Outcome Measures

Gage County Rescue Squad

| | 2006 | 2007 | 1Q07 | 2Q07 | 3Q07 | 4Q07 |
|---------------------------|------|------|------|------|------|------|
| Symptom Onset | 35 | 23 | 30 | 17 | | |
| Call Time to Patient Side | 11 | 14 | 16 | 12 | | |
| Oxygen Administration | 95% | 97% | 95% | 99% | | |
| Oxygen Time | 3 | 4 | 4 | 3 | | |
| Accuracy | 89% | 96% | 94% | 97% | | |
| EKG | | | | | | |
| Defib Time | 2 | 2 | 3 | 1 | | |



Subsidy Uses

| Gage County Rescue Squad | | | | | | | | |
|--------------------------|----------|----------|----------|----------|------|------|--|--|
| | 2006 | 2007 | 1Q07 | 2Q07 | 3Q07 | 4Q07 | | |
| Subsidy | \$16,000 | \$ 9,000 | \$ 4,000 | \$ 5,000 | \$ | \$ | | |
| Training | \$ 5,000 | \$ 4,000 | \$ | \$ 4,000 | \$ | \$ | | |
| Continuing Education | \$ 5,000 | \$ | \$ | \$ | \$ | \$ | | |
| Supplies | \$ 1,000 | \$ 500 | \$ | \$ 500 | \$ | \$ | | |
| Billing Contract | \$ 1,500 | \$ 500 | \$ | \$ 500 | \$ | \$ | | |
| Equipment | \$ 3,500 | \$ 4,000 | \$ 4,000 | \$ | \$ | \$ | | |

Training

Gage County Rescue Squad

| | 2006 | 2007 | 1Q07 | 2Q07 | 3Q07 | 4Q07 |
|-------------------|------|------|------|------|------|------|
| Personnel Trained | 41 | 4 | 0 | 4 | 0 | 0 |
| EMT Course | 4 | 4 | 0 | 4 | 0 | 0 |
| Continuing Ed | 14 | 0 | 0 | 0 | 0 | 0 |
| Skills Fair | 18 | 0 | 0 | 0 | 0 | 0 |
| Conference | 5 | 0 | 0 | 0 | 0 | 0 |

Public Health Contract

- Require EMS Council participation
 - Planning Inputs
 - First outcome measure
 - Wellness & Prevention activity planning

Communication Issues

- Emergency Manager
 - Lancaster county radio patch
 - Coverage gaps
 - Assign helicopter primary and backup channels
- Marshall County, KS

Helipad

- Assure helipad at new hospital
 - Issue bonds if necessary

Other

- Emergency Manager
 - Controls
 - Training web site
 - Maintain preparedness activities
 - Take responsibility of NIMS

Rescue Squads

- Attend DHHS sponsored budget workshop in December
- Group purchasing
- Use free R&R resources
- Address training hours with college
- Post training on county & state web
- Engage in public education & wellness
 - Partner with DHHS, AHEC & Medical Society

City Councils

- Encourage city worker EMTs
- Support rescue squad budget requests
 - local tax breaks
 - municipal service discounts
 - public retirement plans
 - free training
 - paid National Registry exams
 - reimbursed conference travel
 - free clothing (patches, hats, jackets, and T-shirts)
 - paid subscriptions to EMS trade journals

BCHHC Foundation

- Sponsor law enforcement & public access AEDs
- Participate in public education process

BCHHC

Consider evolving relationship with BRS

Questions

